H. PROFESSIONAL REGULATION COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

Highly ethical, globally competitive, and recognised Filipino professionals ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 TARGETS
Highly ethical, globally competitive, and recognized Filipino professionals ensured		
PROFESSIONAL LICENSURE PROGRAM		
Outcome Indicators 1. Percentage of graduates in all certificate courses given professional certification Output Indicators	56%	56%
Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100%
Percentage of test items prepared / formulated / peer reviewed by the Professional Regulatory Boards	98%	99%
 Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results 	100%	100%
PROFESSIONAL RECULATION PROGRAM Outcome Indicators		
1. Percentage increase in number of professionals registered under various mutual recognition arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	5%	6%
2. Percentage of cases resolved within three (3) months Output Indicators	4%	8%
1. Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100%
2. Percentage of complaints with investigations conducted	100%	100%
3. Number of institutions and establishments where professionals are employed that are inspected and monitored	1,062	1,170
PROFESSIONAL DATABASE MANAGEMENT PROGRAM Outcome Indicators 1. Percentage reduction of process cycle time of frontline services upon conversion to online services Output Indicators	95%	96%
Percentage increase in the number of applicants and professionals provided with online services	60.80%	33.72%